Using Strategic Planning to Envision Your Future

David S. Hefner, MPA
Executive Vice President for Clinical Affairs

Chief Executive Officer for Georgia Health Sciences Medical Center & Medical Associates

Georgia Health Sciences University

Susan Barcus

Senior Vice President for Advancement & Community Relations
Chief Development Officer
Georgia Health Sciences University

AAMC Group on Institutional Advancement Denver, Colorado November 5, 2011



Leading Georgia And The World To Better Health



GHSU's Environmental Context

- Never organized and implemented a capital campaign
- 2. Limited fundraising results
- 3. Fragmented between Colleges, faculty, staff, departments, health system, and University
- 4. Underdeveloped relationships with alumni, corporate partners, foundations, communities, and donors

GHSU's Environmental Context (con't)

- 5. No sustainable annual giving activity including mail, web, and face-to-face solicitations
- 6. No organized Grateful Patient program
- 7. Underdeveloped Children's Miracle Network program
- 8. No sustainable signature events

Academic Medicine's National Context

Today

"Fee for Service"

& Volumes

• "All Things

across the

to All People"

mission fronts

New economic

stressors on all

What Lies In-Between

- 1. Link Vision→Strategy→Focus
- 2. Multi-mission integrated budgets
- 3. Funds flow redesign
- 4. Core process redesign & reduce overall cost base by >20%
- 5. Care management capabilities & continuum-of-care linkages
- 6. Multi-mission education redesign
- 7. Rebalanced research foci
- 8. Redesign of promotion & tenure
- 9. Functional integration across AHC
- 10. IT-enablement of clinical & academic
- 11. Leadership development
- 12. Comp & incentive redesign
- 13. Employee health redesign
- 14. Strategic philanthropy

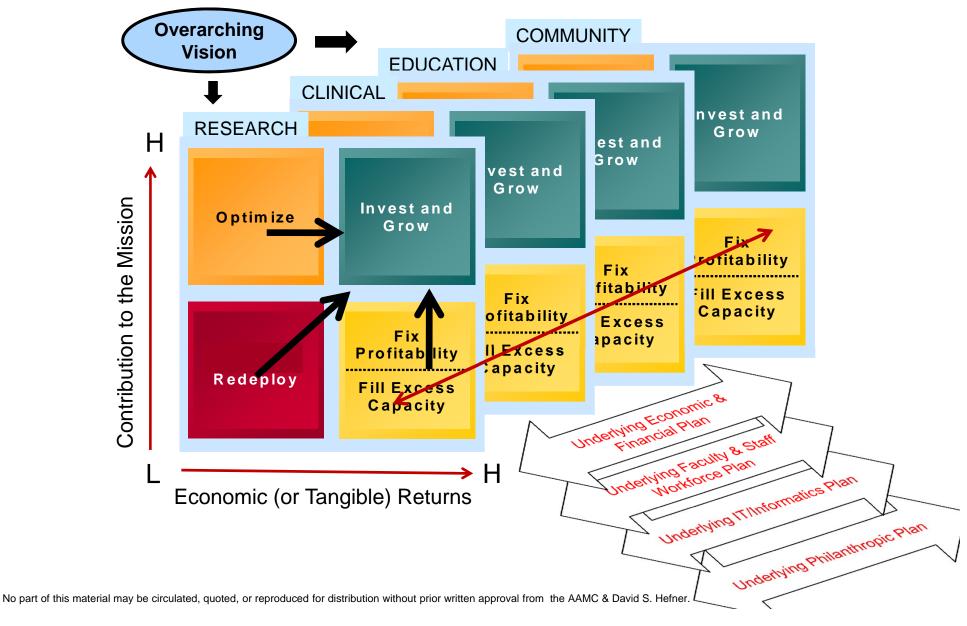


- ACOs
- Exchanges
- Managing Populations
- Bundled Payments
- Capitation

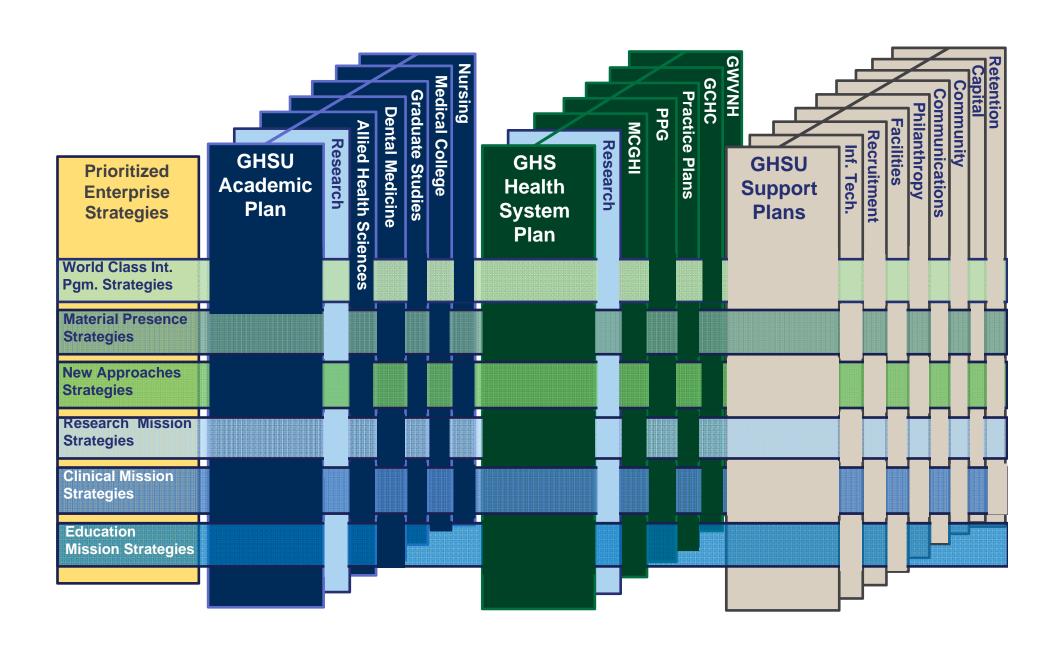
fronts

Linking Vision → Strategy → Focus → Philanthropy

Should We Be All Things To All People? Resources to Allocate: money, space, people, time



GHSU Strategic Plan: Overall Plan Components



GHSU 8-Year Challenges

- 1. Graduate 25% more health care professionals annually
- 2. Double the research faculty and the amount of extramural funding
- 3. Achieve NCI-Cancer Center designation
- 4. Improve health outcomes for Georgians
- 5. Increase our direct annual economic impact to the state from \$2 billion to \$3 billion

Getting There Requires...

- More faculty
- More facilities
- More robust partnerships
- Better national reputation and rankings
- And more philanthropic support

Strategic Objectives

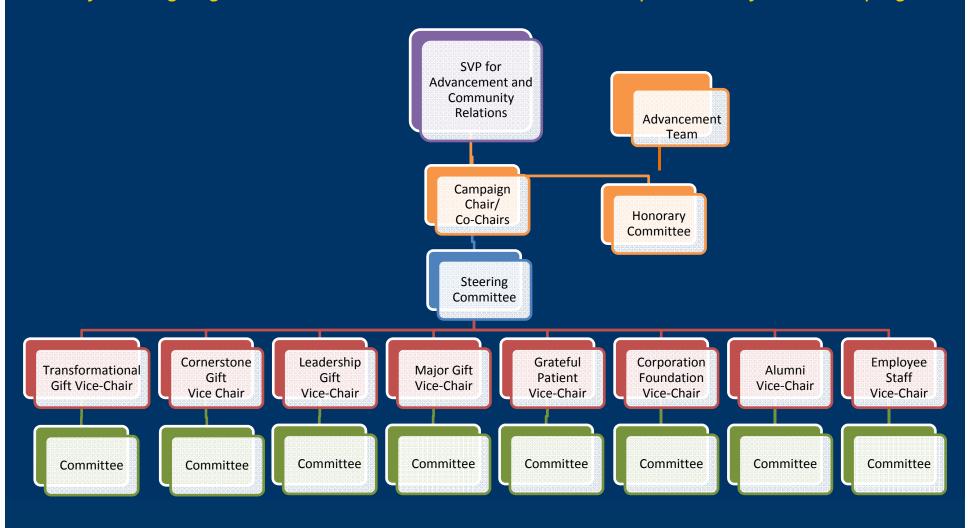
- Sustainable fundraising program
- Breakthrough performance
- Extraordinary major gifts
- Deeper alumni engagement
- Establish grateful patient program
- Create community presence & stronger relationships

Guiding Principles

- Link all advancement activities to enterprise strategic initiatives
- Engage internal and external leadership
- Personalize approach to every gift
- Large gifts first
- Leveragable sustainable philanthropic platform

Campaign Leadership

The following Organizational Chart summarizes the leadership structure for the Campaign



Timetable

| 2012-2013 | 2014-2016 | 2017-2018 | 2019-2020 |
|--|--|--|--|
| Establish basic Communications Plan Recruit Campaign Chair/Co-Chairs Recruit and build Campaign Steering Committee Begin to build Grateful Patient Program Determine Campaign Operative Materials Establish Prospect Development Procedures Establish Prospect Management and Tracking System Determine highlighted Planned Giving vehicles | Campaign Kick-Off Publish Case Statement Conduct solicitation meetings with all Transformational and Cornerstone Prospects Identify and cultivate prospects for Leadership and Major Gifts Initiate Leadership Gift Requests among key constituents Host special campus events Distribute news releases and Campaign Newsletters | Initiate Corporate and Foundations Gift Campaign Initiate Alumni Gifts Campaign Initiate Staff and Employee Gifts Campaign Ongoing solicitation of Leadership and Major Gift Requests Continue Prospect Development Program Construction updates and Progress Reports to Donors and Community | Continue Phase Specific and Project Specific efforts Implement Donor Recognition Plan Continue Prospect Development Program Complete all solicitations of Transformational, Cornerstone, Leadership and Major Gift Requests |





Georgia Health Sciences University

